

# Best Practices & Recommendations

When preparing for certification exams using LearnKey

## LearnKey Courseware

- Training Videos
- Labs
- Companion workbook activities
- Review Glossary
- Students pass all **Post-Assessments** in LearnKey with **80%** or higher

## CertPREP Practice Tests

- Complete practice tests in both **Training** and **Testing** mode
- **90%** or higher three times in Testing Mode
- Review Score Report

## GMetrix Study Guide

- Once a CertPREP practice test in **Testing** mode has been completed, they can review their areas of opportunity.
  - Personalized learning plan
  - Review CertPREP questions by objectives
  - Provides direct links to LearnKey videos by objectives
- Continue to review **opportunities** areas to improve pass rates



## Getting Started



## Contact Information

### LearnKey Client Services

- ✉ [clientservices@learnkey.com](mailto:clientservices@learnkey.com)
- 📞 (800) 865-0165

### GMetrix Support

- ✉ [support@gmetrix.com](mailto:support@gmetrix.com)
- 📞 801-323-5800