LK LearnKey®

Best Practices – Student Getting Started Guide for **Cisco Certified Support Technician**

To access your LearnKey courseware, go to www.gmetrix.net

GMETRIX
Skills Management System

Username

Password

English

Sign In

Forgot your password?

No account? Sign up ⬅

— OR —
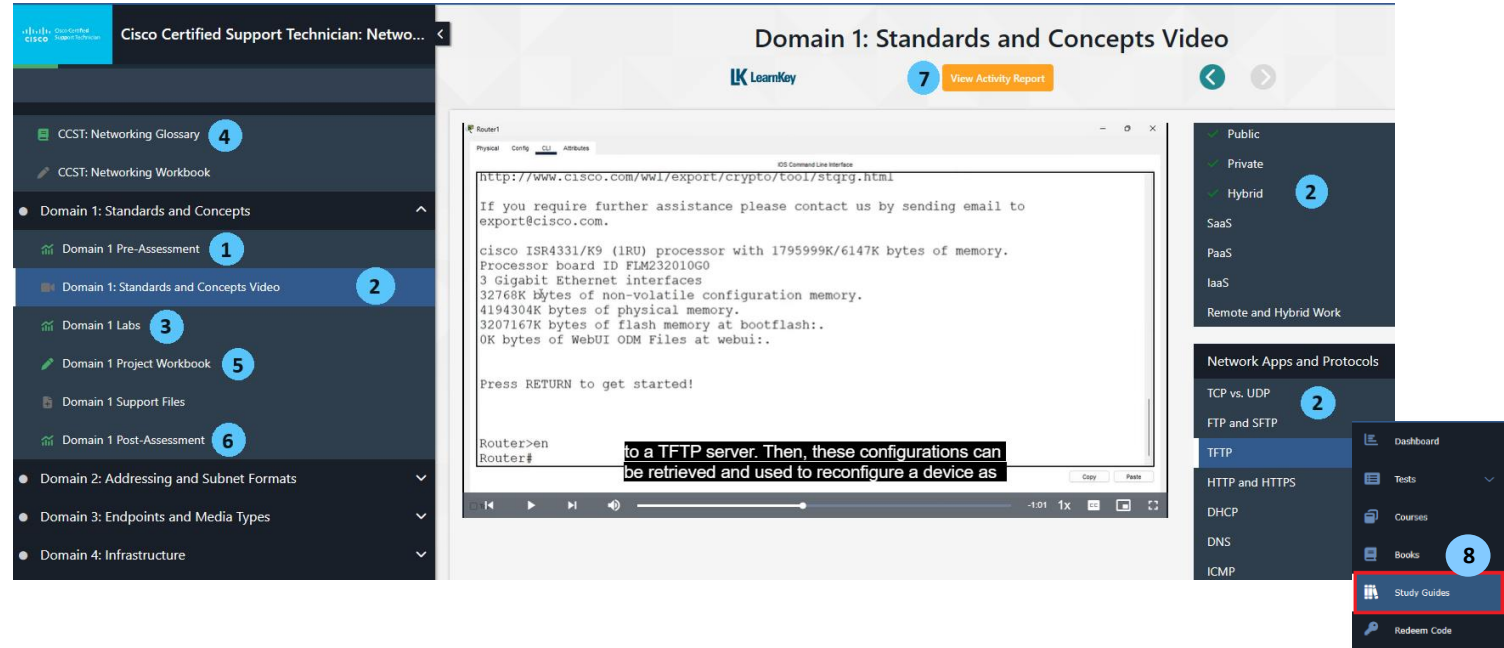
Sign in with an existing provider.

- If you have a GMetrix account, from a Chromebook, Windows, or Mac computer login with your account.

- If you need a new GMetrix account, select Sign up here! or link your Clever, Microsoft, or Google account.

- To redeem a code, select the 🔑 key-shaped redeem button and enter the code provided by your instructor.

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1. **Take Pre-Assessment**

2. **Watch Video Training**

3. **Exercise Labs** (Follow the on-screen instructions to use the labs that are available for your e-learning device)

4. **Review the Glossary** (Key terms and definitions)

5. **Student Workbook Activities** (Ask your instructor if you are required to complete them)

6. **Take the Post-Assessment** Determine knowledge gained (passing score = 80% or higher)

7. **Review Activity Report**

8. **Review and utilize Study Guide from the GMetrix Dashboard.**

Remote Learning Best Practices:

- When accessing LearnKey courseware from home, try minimizing additional Wi-Fi connections like gaming or streaming videos could cause course pages or videos to load slowly.
- If you are using an internet filter or firewall, be sure to add gmetrix.net and media-aws.onlineexpert.com to the list of trusted sites.