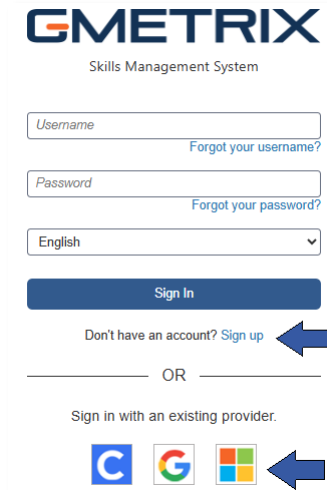



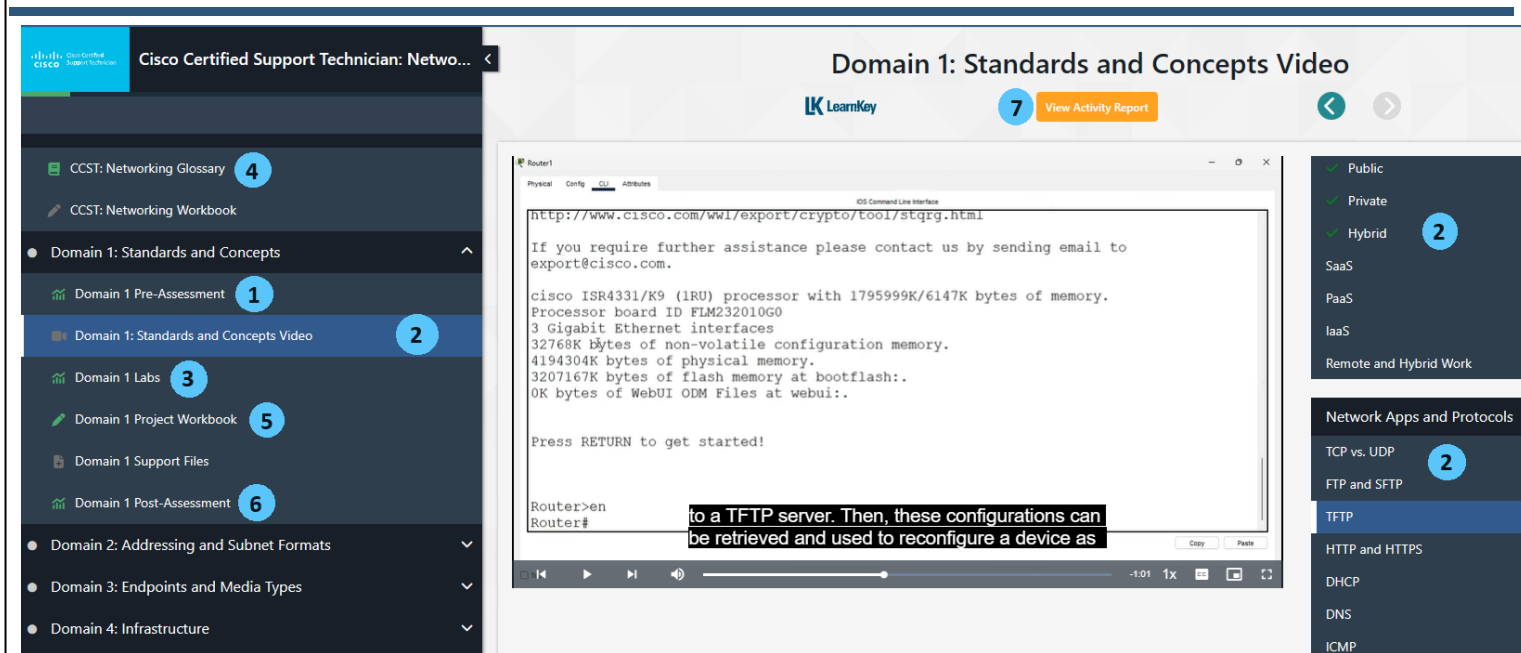
To access your LearnKey courseware, go to [www.gmetrix.net](http://www.gmetrix.net)



The image shows the GMetrix Skills Management System login page. It includes fields for Username and Password, both with 'Forgot your username?' and 'Forgot your password?' links. There is a language dropdown set to 'English' and a 'Sign In' button. Below the sign-in section, there is a link for 'Don't have an account? Sign up' with a blue arrow pointing to it, and an 'OR' separator. At the bottom, there is a section for 'Sign in with an existing provider' with icons for Google, Facebook, and Microsoft, with a blue arrow pointing to the Google icon.

- If you have a GMetrix account, from a Chromebook, Windows, or Mac computer login with your account.
- If you need a new GMetrix account, select Sign up here! or link your Clever, Microsoft, or Google account.
- To redeem a code, select the  key-shaped redeem button and enter the code provided by your instructor.

1. Take Pre-Assessment
2. Watch Video Training
3. Exercise Labs (Follow the on-screen instructions to use the labs that are available for your e-learning device)
4. Review the Glossary (Key terms and definitions)
5. Student Workbook Activities (Ask your instructor if you are required to complete them)
6. Take the Post-Assessment Determine knowledge gained (passing score = 80% or higher)
7. Review Activity Report
8. Review and utilize Study Guide from the GMetrix Dashboard.



The image shows a screenshot of the Cisco Certified Support Technician: Network Fundamentals course interface. On the left is a navigation menu with items like 'CCST: Networking Glossary', 'CCST: Networking Workbook', 'Domain 1: Standards and Concepts', 'Domain 1 Pre-Assessment', 'Domain 1: Standards and Concepts Video', 'Domain 1 Labs', 'Domain 1 Project Workbook', 'Domain 1 Support Files', 'Domain 1 Post-Assessment', 'Domain 2: Addressing and Subnet Formats', 'Domain 3: Endpoints and Media Types', and 'Domain 4: Infrastructure'. The main content area is titled 'Domain 1: Standards and Concepts Video' and shows a video player. The video content displays a Cisco IOS command line interface with the following text: 'http://www.cisco.com/ww1/export/crypto/tool/stqrg.html', 'If you require further assistance please contact us by sending email to export@cisco.com.', 'cisco ISR4331/K9 (1RU) processor with 1795999K/6147K bytes of memory. Processor board ID FLM232010G0 3 Gigabit Ethernet interfaces 32768K bytes of non-volatile configuration memory. 4194304K bytes of physical memory. 3207167K bytes of flash memory at bootflash:. 0K bytes of WebUI ODM Files at webui:.', 'Press RETURN to get started!', and 'Router>en Router#'. A text overlay on the video says 'to a TFTP server. Then, these configurations can be retrieved and used to reconfigure a device as'. On the right side of the video player, there is a sidebar with a list of topics: 'Public', 'Private', 'Hybrid', 'SaaS', 'PaaS', 'IaaS', 'Remote and Hybrid Work', 'Network Apps and Protocols', 'TCP vs. UDP', 'FTP and SFTP', 'TFTP', 'HTTP and HTTPS', 'DHCP', 'DNS', and 'ICMP'. The 'Hybrid' and 'TFTP' items are highlighted with blue circles and numbers 2 and 2 respectively.

## Remote Learning Best Practices:

- When accessing LearnKey courseware from home, try minimizing additional Wi-Fi connections like gaming or streaming videos could cause course pages or videos to load slowly.
- If you are using an internet filter or firewall, be sure to add gmetrix.net and media-aws.onlineexpert.com to the list of trusted sites.