

# Domain 2 Lesson Plan

| Domain 2 - Sales and Money-In [approximately 4 hours of videos, labs, and projects]                  |  |  |                        |  |
|--|--|--|------------------------|--|
| Lesson   | Lesson Topic and Subtopics   | Objectives   | Exercise Labs          | Workbook Projects and Files  |
| <b>Pre-Assessment</b><br>Assessment time - 00:30:00  | Sales and Money In: Pre-Assessment   |  |                        |  |
| <b>Lesson 1</b><br>Video time - 00:08:19<br>Exercise Lab time - 00:4:00<br>Workbook time - 00:35:00  | <b>Set Up Customers</b><br>Importance of the Display Name Field<br>Billing and Shipping Addresses<br>Use of Customer Payment Terms<br>Taxable and Non-Taxable Customers<br>Sub-Customers | 2.1 Set Up Customers<br>2.1.1 Identify the importance of the Display Name field<br>2.1.2 Differentiate between billing and shipping addresses<br>2.1.3 Define and describe the use of customer payment terms<br>2.1.4 Identify taxable and non-taxable customers<br>2.1.5 Define and describe the correct use of sub-customers | Creating a Customer    | Display Names, Billing Addresses, and Shipping Addresses – pg. 29<br>N/A<br>Payment Terms and Tax Exemptions – pg. 30<br>N/A<br>Parent Customers and Sub-Customers – pg. 31<br>N/A |
| <b>Lesson 2</b><br>Video time - 00:07:26<br>Exercise Lab time - 00:00:00<br>Workbook time - 00:20:00 | <b>Set Up Products and Services</b><br>Products and Services<br>Inventory and Non-Inventory Products   | 2.2 Set Up Products and Services<br>2.2.1 Describe and differentiate between products and services<br>2.2.2 Identify and differentiate between products and services<br>2.2.3 Describe reasons for setting up products or services<br>2.2.4 Contrast inventory products and non-inventory products                             | N/A                    | Products and Services Lists – pg. 33<br>N/A<br>Non-Inventory Products– pg. 34<br>N/A   |
| <b>Lesson 3</b><br>Video time - 00:06:55<br>Exercise Lab time - 00:04:00<br>Workbook time - 00:15:00 | <b>Manage Sales Settings</b><br>Sales Forms<br>Email Message Forms<br>Activating Customer Discounts<br>QuickBooks Payments vs. Traditional Payments                                      | 2.3 Manage Sales Settings<br>2.3.1 Customize sales forms<br>2.3.2 Customize email message forms<br>2.3.3 Describe the purpose of activating customer discounts<br>2.3.4 Describe the QuickBooks Payments feature and how it differs from traditional payments  | Custom Sales Receipts  | Sales Forms and Email Message Forms – pg. 36<br>N/A<br>Customer Discounts – pg. 37<br>N/A<br>Online Payments – pg. 38<br>N/A   |
| <b>Lesson 4</b><br>Video time - 00:15:04<br>Exercise Lab time - 00:04:00<br>Workbook time - 00:15:00 | <b>Record Basic Money-In Transactions</b><br>Money-In Transaction Workflow<br>Invoices and Sales Re Manage Payments, Undeposited Funds, and Deposits<br>Refund Receipts<br>Credit Memos  | 2.4 Record Basic Money-In Transactions<br>2.4.1 Describe the money-in transaction workflow<br>2.4.2 Record and manage invoices and sales receipts<br>2.4.3 Receive, record, and manage payments, undeposited funds, and deposits<br>2.4.4 Record credit memos and refund receipts  | Creating a Credit Memo | Money-In Transaction Workflow – pg. 40<br>N/A<br>Manage Payments – pg. 41<br>N/A<br>Refund Receipts and Credit Memos – pg. 42<br>N/A   |
| <b>Post-Assessment</b><br>Assessment time - 01:00:00   | Sales and Money In: Post-Assessment  |  |                        |  |